



Joint Services Support (JSS) Directorate

Camp Murray, WA 1929



*161st Infantry
Camp Highlander
Murray Wash. 1929*

Overview of National Guard

- One Component of the total U.S. Army/ U.S. Air Force
- Composed of civilians who serve their country on a part-time basis

State



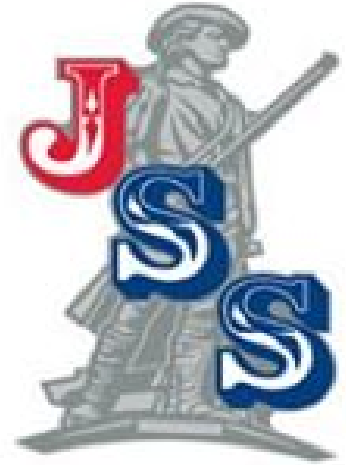
Called to duty by Governor

Federal



Called to duty by President

NG Status



- AGR – Active Guard & Reserve (Fulltime)
- Title 10 – Federal Orders (OEF/OIF/OND)
- Title 32 –Duty for Training
- M Day/Traditional – Weekend Drills, 2 week Annual Training
- State Active Duty (Emergency Response)

How is the National Guard/Reserve different from Active Duty?



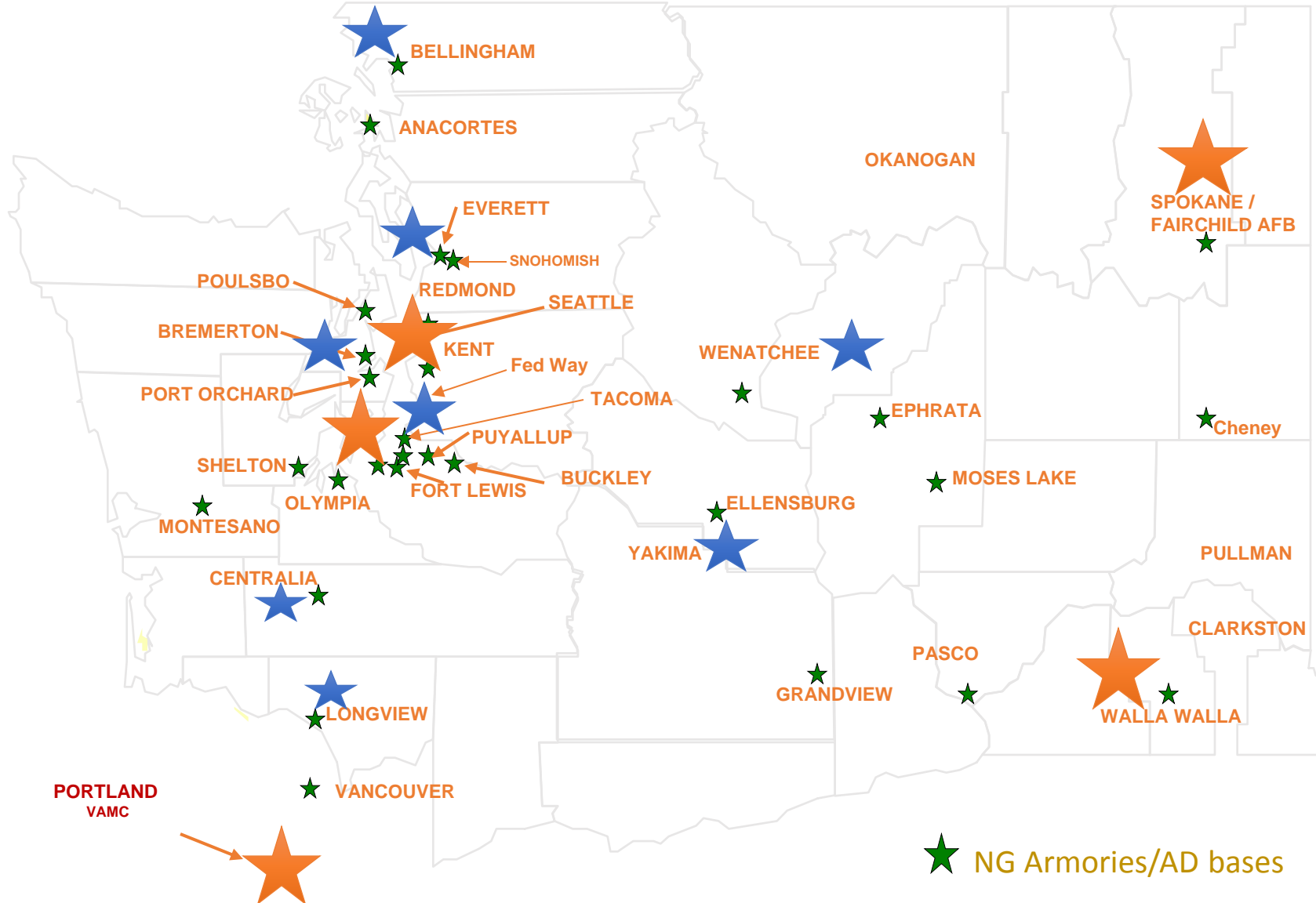
- “Transition” occurs often
- VA Benefits available to Service Members are determined by AD service or claim status
- Guard needs to maintain ready status while balancing civilian career/life
- Local/Community based military benefits for Members or families can be scarce



Indicates VA Medical Centers



Indicates VA CBOC (Community Based Clinics)

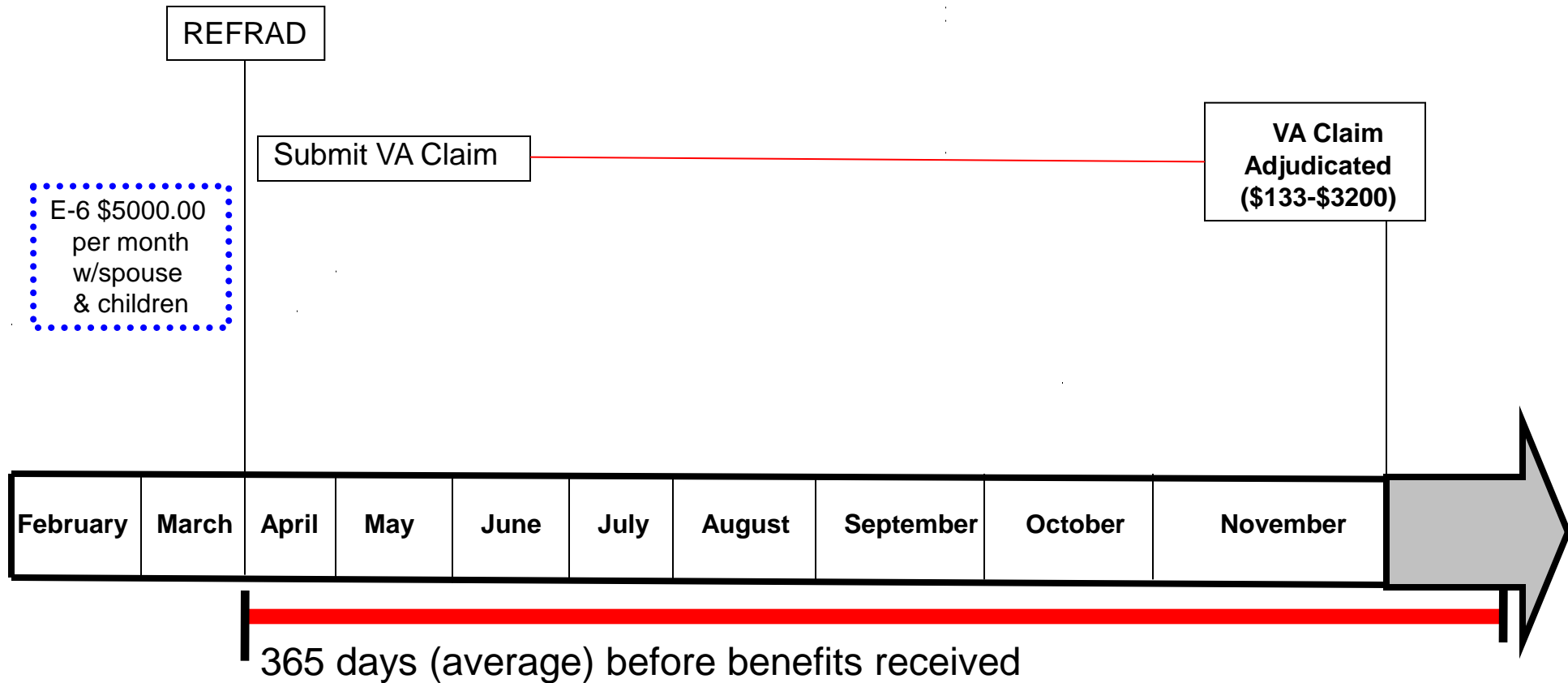


★ NG Armories/AD bases

The most dangerous words a Soldier/Airman
can hear during Demobilization.....

**“GO HOME AND LET THE VA
TAKE CARE OF YOU”**

INJURED RESERVE COMPONENT (RC) VETERAN – FINANCIAL OUTLOOK



* Must be physically able to actively seek employment to be eligible for unemployment insurance.

→ Average Healthy Veteran draws Unemployment benefits for 11.4 weeks

Top Reasons to Hire a Member of the Guard/Reserve Component

“Hiring a Reservist or a Guardsman makes good business sense. These are **disciplined** and **skilled workers** who display pride, leadership, responsibility and professionalism in what they do. They **understand the mission** of their civilian jobs and make it a priority to get results, all while displaying a **strong work ethic**. Service members often possess **advanced skills**, **certifications** and **education** and are more valuable employees and service members - an essential element in sustaining the All-Volunteer Force for the future.”

Employer Support of the Guard/Reserve

Top 3 reasons why companies are NOT hiring Guard/Reserve

- Not understanding skills translation
- Negative Stereotypes/acclimation
- Concern about future deployments

How you can help Citizen-Warriors:

Employer Support of the Guard and Reserve (ESGR) is a Department of Defense (DoD) office that develops and promotes supportive work environments for service members in the Reserve Components through outreach, recognition, and educational opportunities that increase awareness of applicable laws and resolves employer conflicts between the service members and their employers.

Heroes 2 Hire (H2H) provides career readiness to Reserve Component Service members and their spouses, delivering training & assisting with career preparation activities such as building a resume, job searches, interviewing and networking. In addition, through a combination of high-tech and high-touch applications, H2H Employment Coordinators link Service members with military friendly employers.

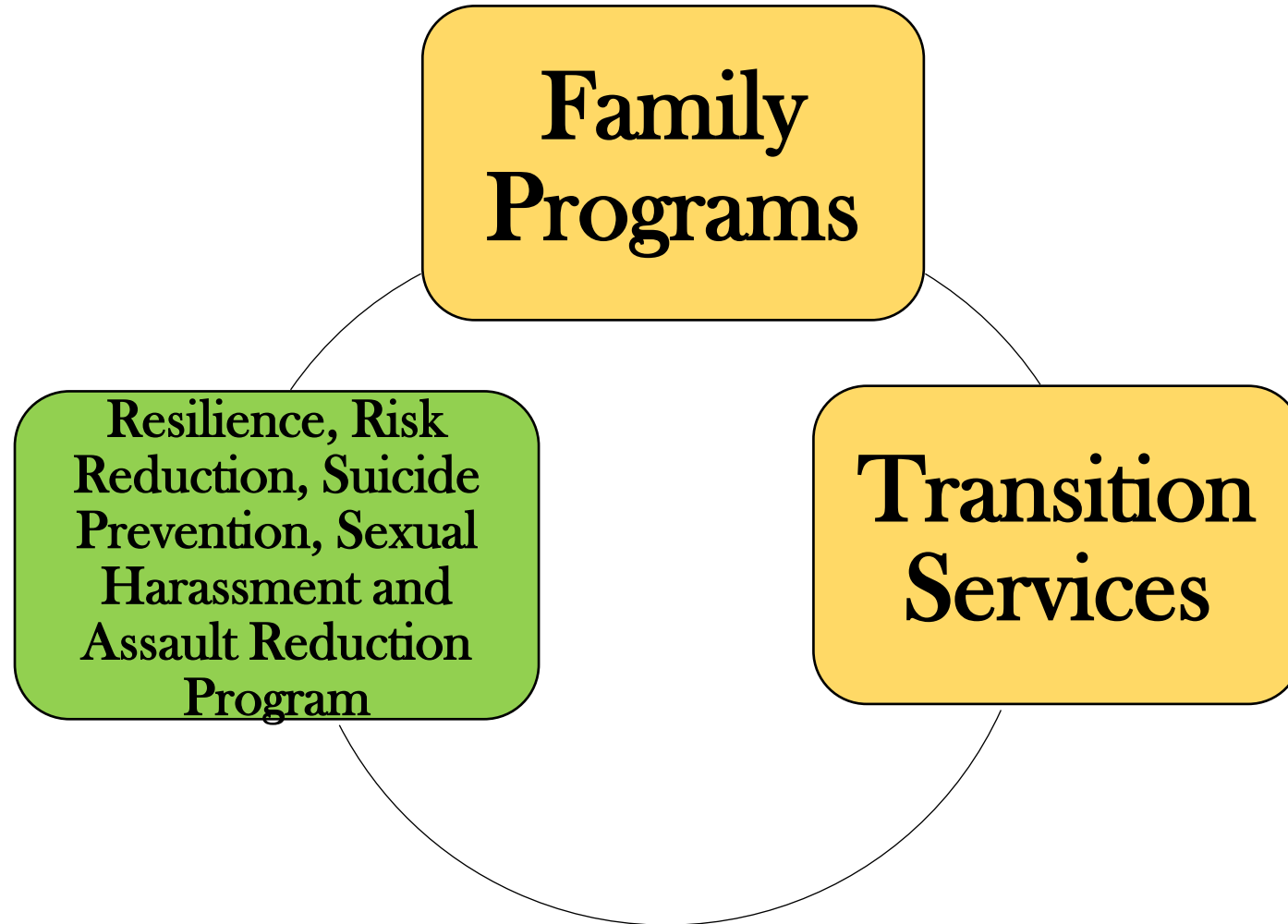


Get Involved!



Joint Services Support

Serving the Guard, Reserve and Veterans



Washington National Guard Family Assistance Service Centers



Family Assistance Coordinator:

Deborah Lead Coordinator for WA State 253-945-1869
Camp Murray/Bonney Lake / Buckley/Puyallup

Family Assistance Specialists:

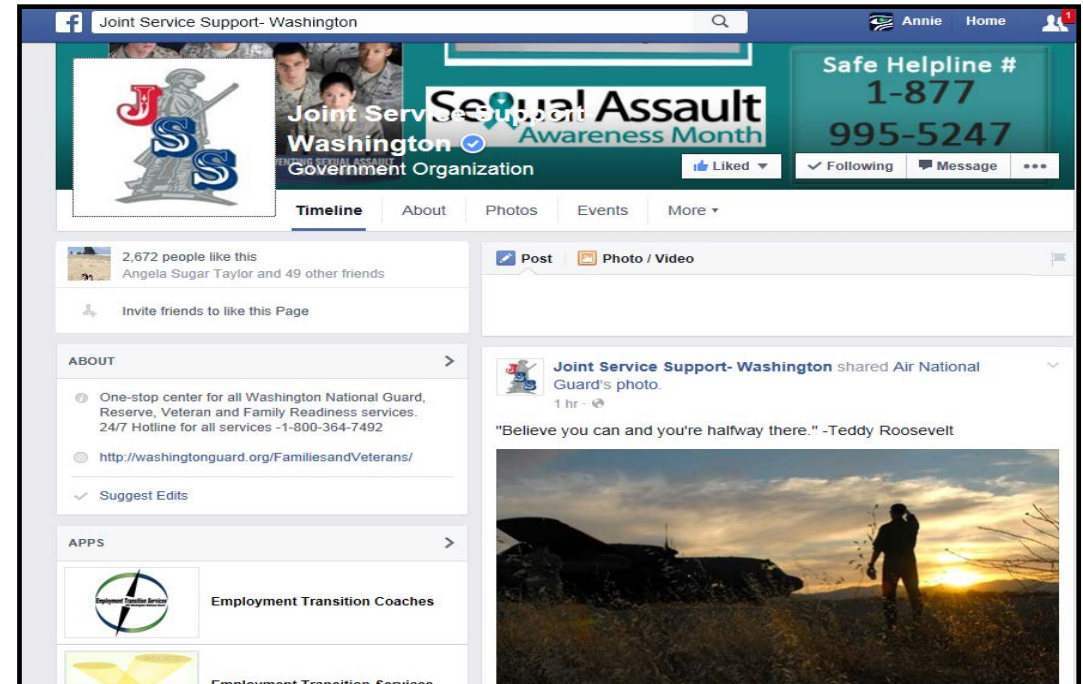
<u>Sarah M. Kent / Redmond</u>	253-512-8766
<u>Denise Camp Murray/Tacoma/JBLM</u>	253-512-8367
<u>Goody Port Orchard</u>	360-874-2966
<u>Kimberly Camp Murray</u>	253-512-1350
<u>Kari Smokey Point/Bellingham</u>	360-436-2423
<u>Eva Olympia/Centralia</u>	360-704-6707
<u>Liz Vancouver/Longview</u>	360-604-7303
<u>Doug Moses Lake/Ephrata/Wenatchee/Pasco</u>	509-630-0701
<u>John Yakima</u>	509-469-4638
<u>Kim Spokane</u>	509-532-2775
<u>Jim Seattle</u>	206-473-2896



Contact Us



<http://mil.wa.gov/national-guard/family-programs/about-family-programs>



<https://www.facebook.com/JSSWA>

1-800-364-7492

For service personnel/medical file requests: 253-512-8722

CONTACTS/Joint Services Support

Bldg 3, Camp Murray, Tacoma, WA 98430
Toll Free: 1-877-585-5655 Fax: (253) 512-7543

Suicide Prevention Program (SPP)

(253) 512-1357

Sexual Assault Prevention & Response Program (SAPR)

(253) 512-1365/7881

Family Programs/24 Hour Family Assistance Line

1-800-364-7492

Youth Coordinator

(253) 512-7985

Yellow Ribbon Reintegration Program (YRRP)

(253) 512-7753

Employer Support of Guard & Reserve (ESGR)

(877) 306-1971

Employment Transition Services (ETC)

(253) 512-8540

MilitaryOneSource

1-800-342-9647

Transition Assistance Advisor (TAA)

(253) 512-8722

Chaplain Support Services

(253) 606-9271

Director of Psychological Health (MEDCOM)

(425) 248-9508

TriWest Beneficiary Services

(253) 382-3446

LOCATIONS/Joint Services Support

Camp Murray/Tacoma/JBLM/Pierce County Area

(253) 945-1869

(253) 512-8367/1350 FAC

(253) 512-3397 AFRPM

(253) 512-7985 CYPC

(253) 912-3161 FRSA (66th)

(253) 512-8506 FRSA (81st)

(253) 680-4397 FRSA (96th)

(253) 512-8540 ETC

(253) 512-7753 YRRP

Marysville/Bellingham

(360) 436-2423 FAC

Olympia/Centralia

(360) 704-6707 FAC

Port Orchard /Port Angeles

(360) 874-2966 FAC

Kent/Boeing Field

(253) 512-8766 FAC

(253) 512-1366 FRSA (303rd)

Seattle/Redmond

(206) 378-6466 FAC

Spokane/Fairchild AFB

(509) 247-7009 AFRPM

(509) 532-2848 CYPC

(509) 532-2775 FAC

(509) 532-2711 FRSA (161st)

(509) 532-2711 ETC

Vancouver/Longview

(360) 604-7303 FAC

Wenatchee/Ephrata/Moses Lake/Pasco/Walla Walla

(509) 630-0701 FAC

(509) 766-6578 ETC

Yakima/Ellensburg

(509) 469-4638 FAC

*AFRPM - Airmen & Family Readiness Program Manager

*ETC - Employment Transition Coach

*CYPC - Child & Youth Programs Coordinator

*FAC - Family Assistance Center

*FRSA - Family Readiness Support Assistant

*YRRP - Yellow Ribbon Reintegration Program

Washington National Guard

Joint Services Support

Serving Soldiers, Airmen, Veterans and their Families



www.facebook.com/JSSWA & www.twitter.com/JSSWA



Employer Support of the Guard & Reserve



Washington Air & Army National Guard Youth (WANGY)



Employment Transition Services



Family Programs



Community Outreach



Sexual Assault Prevention & Response



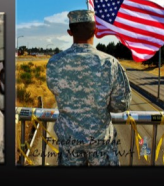
We Live to Support



FIC & Resilient Program-MRT/RTA



Suicide Prevention Program



Veterans Affairs (VA) & Transition Assistance

The Washington Joint Services Support Directorate (JSSWA) is designed to be a one-stop services center for all members of the Washington National Air and Army Guard, Reservists, Veterans, Airmen and their Families.

24/7 JSSWA Toll Free Line
1-877-585-5655

GET CONNECTED STAY CONNECTED

facebook.com/JSSWA

twitter.com/JSSWA @JSSWA

twitter.com/WA_ETS @WA_ETS

youtube.com/JSSWA

pinterest.com/JSSWA

facebook.com/WNGSAPR

JOINT SERVICES SUPPORT WASHINGTON

Benefiting Veterans, Soldiers, Airmen and their Families

Headquartered in Building 3 on Camp Murray, with staff all across the state, the JSS is here to help no matter where you are located in Washington State.

The JSS is responsible for Transition Services, Family Programs and a Resiliency Care Team



Employment Transition Services

LinkedIn.com Group: WA ETS Employment

Employment Transition Services

Sexual Assault Prevention Response

facebook.com/WNGSAPR

Washington Suicide Prevention Program

SUICIDE PREVENTION 1-800-273-TALK

facebook.com/WNGSPP

Washington Employer Support of the Guard & Reserve

facebook.com/WA_ESGR

EMPLOYER SUPPORT OF THE GUARD AND RESERVE

twitter.com/WA_ESGR @WA_ESGR

JSS DIRECTORATE MAIN LINE: 1-877-585-5655



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www.facebook.com/JSSWA



Joint Services Support

Assists with Veteran's Benefits, Employment, Reintegration, Family Support, Psychological Health, Community Outreach and Suicide & Sexual Assault Prevention

State Family Programs

Family Programs is a readiness and retention tool used to enhance unit cohesion and increase Family Readiness. Family Programs enhances Service Members effectiveness by building Family self-reliance during all stages of duty. Family Programs provides comprehensive assistance through resources, referral and training.



HOW THE PROGRAM WORKS

Family Assistance Specialist (FAS) are located in various regions throughout Washington. They provide resources and referrals to Families in local communities, serve as a base for Family assistance operations in their region, assisting Commanders, Family Readiness Groups, Rear Detachments, and leadership.

The **Joint Family Support Assistance Program (JFSAP)** augments existing Family Programs. Services to military members and their Families, includes **Military OneSource**, which provides free, convenient 24/7 access to confidential resource and referral support to Service Members and their Families.



Youth Programs concentrates on youth development and provides youth activities and Training. They partner with 4H, Operation Military Kids (OMK) Military Installations, and local community resources.

Family Programs provides support and administrative assistance to Commanders and 1SGs through **Family Readiness Support Assistants (FRSA)**.

FRSAs are responsible for outreach, communication and coordination to include Family Readiness Groups and a Deployment Cycle Support through all phases including Yellow Ribbon events and reset. The legislatively mandated Yellow Ribbon program provides information, services, referrals and proactive outreach programs to Service Members of the National Guard and their Families.

www.jointservicesupport.org

Transition Services



Transition Assistance Advisor (TAA)

Assists you with navigating through the numerous benefits and entitlements in the DoD and VA system. TAAs take the time to ensure you have access to all federal, state and local programs. They assist with you understanding the benefits you have earned.

Employer Support of the Guard and Reserve (ESGR)

Seeks to promote a culture in which all American employers support and value the military service of their employees. We recognize outstanding support, increase awareness of the law, and resolve conflicts through mediation.



Employment Transition Services (ETS)

Enhance well being of Soldiers, Airmen, Veterans and their Families by mitigating unemployment and under-employment that negatively impact their lives.

Employment Transition Coaches (ETC) assist with developing employment opportunities through a



documented process including career guidance, job skills assessment, resume development and interview skills. ETCs advocate benefits of hiring veterans, identify regional employment opportunities,

apprenticeship programs, partner with ESGR and WorkSource for Job and Hiring Fairs.

American Legion Services

Our American Legion representative advises and assists Veterans and their family members in obtaining various benefits earned through sacrifice and service to our county.



Resiliency Care Team

Suicide Prevention



Suicide prevention is the business of every leader, supervisor, Soldier, Airmen and Civilian employee in the National Guard. This program centers on awareness and prevention, training and education, and quick response to persons at risk of suicide. Training is provided using ASIST/ACE (Applied Suicide Intervention Skills Training/Ask, Care, Escort).

Sexual Assault Prevention and Response Program (SAPR)

A comprehensive policy that centers on awareness and prevention, training and education, victim advocacy, response, reporting, and accountability. Army and



Air policy promotes sensitive care and confidential reporting for victims of sexual assault and accountability of offenders.

Master Resilience Training (MRT) Program

Builds Soldier's psychological and physical resilience. The program certifies Resilience Training Assistants (RTA) through coursework that reviews the myths about resilience, why resilience is critical for success, and the scientific literature of the core factors that predict resilience. This course is available to NCOs.



The MRT Program also provides Fitness and Resilience Training (FRT), developing the skills and attitudes to excel at physical fitness through holistic performance enhancement classes. The course encompass' resilience skills taught in RTA with a focus on nutrition and psychological fitness.



Annie DeAndrea, a contractor for Skyline ULTD, was assigned to the Washington National Guard and has worked with Guard, Reserve and Veterans in Washington State since 2007. Annie specializes in care for Service Members who have challenges when returning to their civilian life after mobilization. She guides members through challenges with military medical processing, VA programs, SSDI and state agencies to ensure they have the support they need, including immediate and long term financial support in the event they cannot return to their civilian employment.

Annie is an ESGR volunteer, Veteran Service Officer, SSI/SSDI Veteran Case Manager and a spouse of a NG OIF Veteran, 1SG Mark DeAndrea. She has three children and four grandchildren and lives in Yelm, WA.

“Annie is a bulldog when it comes to assisting veterans facing difficulty. She works relentlessly to find resources and information that allows the veteran to make thoughtful decisions about their future. Annie is one of my first choices when looking for creative solutions and she has yet to ever let me or a fellow veteran down.” - Chip Kormas, VBA, Vocational Rehabilitation